



**CHILDREN'S MEDICAL GROUP
100 HIGHLAND AVENUE, SUITE 201
PROVIDENCE, RI 02906
(401) 633-1100 FAX (401) 633-0047**

Robert Eden, MD

Michelle Lefebvre, MD

Colette Vieau, M.D.

MISSED APPOINTMENT POLICY

A missed appointment greatly impacts our scheduling and our ability to provide timely patient care for a number of reasons:

- A patient who wanted that time slot was not able to be accommodated
- A patient will need to be seen later in the day rather than earlier
- Our staff and physicians need to stay later in the evening to accommodate all patients

A missed appointment is not showing or canceling with little time or no notice.

A missed appointment results in a fee of \$50.00, three missed appointments may result in termination from the practice.

We will do our best to call and confirm scheduled appointments; however this is not always possible. Ultimately it is your responsibility to keep track of your scheduled appointments.

Sick visits made the day prior or day of are considered appointments and will be treated as such.

We value you and your child(ren) as members of our practice and we appreciate your understanding and cooperation with our policy.